

17w 2152

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<b>TRANSMITTAL FORM</b>  <small>(to be used for all correspondence after initial filing)</small>	Application Number	09/892,736	
	Filing Date	June 28, 2001	
	First Named Inventor	Smith et al.	
	Art Unit	2152	
	Examiner Name	D. Chankong	
Total Number of Pages in This Submission	11	Attorney Docket Number	20009.0060US01 (BS00-106)

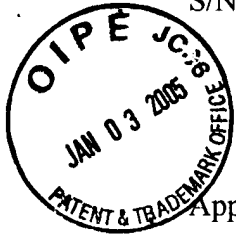
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Firm Name	WITHERS & KEYS, LLC		
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Date	December 28, 2004	Reg. No.	42,724

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S/N 09/892,736

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant:	Smith	Examiner:	Chankong
Serial No.:	09/892,736	Group Art Unit:	2152
Filed:	June 28, 2001	Docket No.:	20009.0060US01 (BS00-106)

Title:                   TECHNICIAN INTRANET ACCESS VIA SYSTEMS INTERFACE TO  
LEGACY SYSTEMS

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By   
Name: Jeramie J. Keys

**AMENDMENT AND RESPONSE**

Commissioner for Patents  
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Alexandria, VA 22313-1450

Dear Sir:

This communication is responsive to the Office Action mailed on Sept. 30, 2004.  
Amendments to the claims begin on page 2. Remarks begin on page 8.